



EUROPEAN
COURT
OF AUDITORS

Data Protection – Specific Privacy Statement Survey on EU AEO programme

This privacy statement concerns the European Court of Auditors' (ECA) processing of personal data while assessing whether the EU Authorised Economic Operators (AEO) programme facilitates legitimate trade and enhances international supply chain security. In order to collect information on AEOs experiences and opinions, you are invited to participate to the survey that will be accessible via a link provided to you by Member States' customs departments.

Please note that the survey is anonymous. Neither the customs department nor the ECA will be able to know who answered. This is why, should reminder(s) be needed, this will be done for all contacts, in the same way than the first invitation. If you have already replied to the survey, please ignore any such reminder.

A no participation will have no consequences but obtaining a maximum of replies would enable the ECA auditors to get a better view on potential challenges, opportunities and risks concerning the EU AEO programme.

This questionnaire is being sent to AEOs across the EU.

The manner in which the ECA processes and protects your personal data is described below.

Who is responsible for handling your data?

Data processing operations are under the responsibility of the ECA Member responsible for the audit, Chamber IV.

Why do we collect your data?

No personal data is collected. Should there be any free text fields, please ensure to not provide any personal data.

What personal data do we collect?

No personal data will be collected because the survey is anonymous.

How long do we keep your data?

No personal data is stored by the ECA because the invitation was send out by Member States' customs departments, and only the information provided through the questionnaire will be processed by the ECA.

What are the rules governing the use of your data?

[Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions,

bodies, offices and agencies and on the free movement of such data is the legal framework for the processing of personal data within the Court.

The legal basis is Article 287 of the Treaty on the Functioning of the European Union.

Who has access to your data and to whom will your data be disclosed?

The Audit Team has access to data according to the “need to know” principle. Staff from the ECA’s Directorate for Audit Quality Control may also access data in the exercise of its audit quality control work. In case of complaint, your personal data may be transferred to the Ombudsman and/or the Data Protection Officer and/or and the EDPS.

How do we safeguard against possible misuse of or unauthorised access to your data?

Access to data is restricted to a specific user group. Access rights are granted on a “need to know” basis, taking account of the role, post and responsibilities of the user concerned. These rights are continually updated as staff assignments change.

The ECA’s Secretary-General has overall responsibility for implementation of the rules on access rights and compliance with the data protection requirements. The SG has delegated responsibility in these areas to different entities. The Court has an information security policy, and an Information Security Officer who ensures that the policy is implemented correctly and that the related checks are tested for efficiency.

To conduct this survey, the ECA uses EUSurvey, a multilingual online survey management system built for the creation and publication of surveys. EUSurvey is a tool provided to ECA, as controller, by the European Commission, as processor. The EU Commission does not use sub-processors, and all data are stored on the servers of the European Commission’s Data Centre.

The European Commission has implemented security measures to protect server hardware, software and the network from accidental or malicious manipulations and loss of data. All data is managed by DG DIGIT in line with the technical security provisions laid down in the Commission Decision (EU, Euratom) 2017/46 of 10 January 2017 on the security of communication and information systems in the European Commission, its subsequent versions, its implementing rules (as adapted from time to time) and the corresponding security standards and guidelines, as well as the Commission Decision (EU, Euratom) 2015/443 of 13 March 2015 on the security in the Commission, its implementing rules and the corresponding security notices. These documents (as adapted from time to time) are available for consultation at the following address: https://ec.europa.eu/info/publications/security-standards-applying-all-european-commission-information-systems_en.

EUSurvey uses the Europa Analytics service for traffic statistics and analytics. For further information see the [Europa Analytics](#) website. Europa Analytics is based on the open source analytics platform “Matomo” (source: [EUSurvey Record](#)).

When participating in this survey, your answers will be anonymous.

What are your rights?

Your rights in respect of your personal data are set out in Articles 17 to 24 of [Regulation \(EU\) 2018/1725](#). You have the right to access your personal data and to have it rectified without undue delay if it is inaccurate or incomplete. Under certain conditions, you have the right to ask us to erase your personal data or to restrict its use. Where applicable, you have the right to object to the processing of your personal data, at any time, on grounds relating to your particular situation, and the right to data portability.

We will consider your request, take a decision and communicate it to you without undue delay and in any event within one month of receipt of the request. This period may be extended by two further months where necessary.

You can exercise your rights by contacting the data controller, using the contact information given below.

Who should you contact if you have a query or complaint?

The first point of contact is the data controller at ECA-INFO@eca.europa.eu.

You may contact the ECA's Data Protection Officer (ECA-Data-Protection@eca.europa.eu) at any time in case of concerns/complaints about the processing of your personal data.

You have the right to lodge a complaint with the European Data Protection Supervisor (edps@edps.europa.eu) at any time about the processing of your personal data.